

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

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In re Application of	Examiner:	Nguyen
Baumeister et al.	Art Unit:	2614

Serial No.: 10/748,837

Filed: December 29, 2003

For: SYSTEM AND METHOD FOR PROCESSING AND ROUTING INCOMING
CALLS TO A COMMUNICATION ASSISTANCE SYSTEM

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SUBMITTED VIA EFS-WEB

Mail Stop AF

Commissioner for Patents
PO Box 1450
Alexandria, VA 22313-1450

AMENDMENT

S I R:

In response to the Final Office Action dated August 16, 2010 please amend the above-identified application as follows. An RCE is attached.

Amendments to the Claims are reflected in the listing of claims, which begins on page 2 of this paper.

Remarks begin on page 14 of this paper.